



Feedback Form:

Your feedback is very important to us in order to maintain and improve the quality of our riding trips. I would be grateful if you would take a few minutes to complete our trip review form below.

If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal - Dolphin Trail
Date	4-11 October, 2015

How would you describe your overall level of satisfaction with your holiday?

XExcellent Good Average Poor Terrible

Please enter a title summarising your holiday experience
Lovely

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations
It met my expectations ++++++

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

XExcellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send.
No suggestions. It was very good.

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

A lovely holiday!

Would you recommend this holiday to your friends?

Definitely yes

May be

Certainly not

Would you be happy for us to include this feedback on our XXL Adventure and In The Saddle's web site or quote you in In The Saddle's holiday brochure?

(Reviews on the web site are anonymous, without any name or e-mail address)

Yes

No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

Ellen

A lovely holiday. Wonderful horses, people, nature and riding :-)

If you would like to say a few words about your experience with In The Saddle on Facebook og Google + we would really appreciate it.



Review us on Google +



Add a Facebook review

Thank you very much!



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Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal/Dolphin trail
Date	4 – 11. October 2015

How would you describe your overall level of satisfaction with your holiday?

X Excellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

Great riding holiday!

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input type="radio"/>	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input type="radio"/>	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

The horse was a bit slow, but all in all I´m satisfied

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input type="radio"/>	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

X Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send.

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

Would you recommend this holiday to your friends?

Definitely yes

May be

Certainly not

Would you be happy for us to include this feedback on our XXL Adventure and In The Saddle's web site or quote you in In The Saddle's holiday brochure?

(Reviews on the web site are anonymous, without any name or e-mail address)

Yes

No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

If you would like to say a few words about your experience with In The Saddle on Facebook og Google + we would really appreciate it.



Review us on Google +



Add a Facebook review

Thank you very much!



Feedback Form:



Your feedback is very important to us in order to maintain and improve the quality of our riding trips. I would be grateful if you would take a few minutes to complete our trip review form below.

If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Norway
Date	13.10.2015

How would you describe your overall level of satisfaction with your holiday?

XExcellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

Good for the health and the soul, luxury feeling.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input type="radio"/>	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

Could have been more canters. Love canters☺.

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

Fantastic with a swimming pool at every hotel facility!!

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

X Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send.

Perfect!

In what ways could we improve the way in which we handled your booking and payment?

-

Any other comments or memories to your holiday?

Luxury feeling ☺

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

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- Yes
- No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

If you would like to say a few words about your experience with In The Saddle on Facebook og Google + we would really appreciate it.



Thank you very much!



Feedback Form:



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If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal, Dolphin Trail
Date	04.10.15 - 11.10.15

How would you describe your overall level of satisfaction with your holiday?

Excellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

Nice place, super food and nice canters!

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

I was not happy with the horse I got, after an earlier feed-back where I clearly said I did not like this horse, I was very surprised to have this horse again. But, the guide managed to give us all horses on same level, that was super.

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful
Nice hotels with good food. And the picnics are always nice!

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send.
Very happy with service from agent!!! Handling my booking professional!

In what ways could we improve the way in which we handled your booking and payment?
Very happy with service from agent!!! Handling my booking professional!

Any other comments or memories to your holiday?

Walking in nice weather is always good for the soul! And the cantering is great, not so happy for the trots.

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

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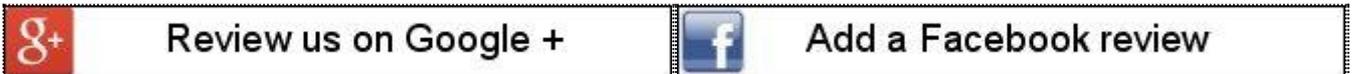
- Yes
- No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

Astrid

If you would like to say a few words about your experience with In The Saddle on Facebook og Google + we would really appreciate it.



Thank you very much!



Feedback Form:

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If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal/Dolphin's trail
Date	October 12 th - 19 th

How would you describe your overall level of satisfaction with your holiday?

Excellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

Very nice trip with good variety in the terrain and quite long days in the saddle, which is perfect if you love to ride☺ The accommodations and food are excellent.

I was unexperienced with riding in terrain – but with good help from the guide and especially the other team members I managed to follow – and learnt a lot.

To travel alone on a riding trip is no problem. You easily get to know the rest of the group!

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

My horse was quite old – and I had problems to make him walk as fast as the other horses, especially when going downhill. Guess it was a mixture of me being unexperienced – and the horse old. My horse was a fast runner – and loved to run!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

Hotel Vila Park was OK. The two other accommodations were excellent.

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input type="radio"/>				
Did you have all the information needed to feel comfortable about your transfer and what to expect?	<input type="radio"/>				

Please indicate how we could improve the quality of pre-holiday information we send

Seems like participants from different nation had different information than we had

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

Would you be happy for us to include this feedback on our XXL Adventure and In The Saddle's web site or quote you in In The Saddle's holiday brochure?

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- Yes
- No

Would you also like to tell AITO (Englands association of independent Tour Operators) about your holiday?

If Yes, click this link: http://www.aito.com/feedback-opt-in.aspx?member_id=282

- Yes
- No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

Alice

Thank you very much!



Feedback Form:



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If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal - Dolphin Coast
Date	12th - 19th October 2014

How would you describe your overall level of satisfaction with your holiday?

Excellent Good Average Poor Terrible

A thoroughly enjoyable experience with fantastic horses, lovely scenery, amazing food and drinks - and brilliant service.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

As always; the horses at Raides Vicentinos are amazing - and "my" lovely Baù is no exception to this! The saddles are very comfortable for long days of riding. The days in the saddle were perfect and I had so much fun during this week.

One of the riders had never been on any trail rides before (not even for a few hours) and this did limit the speed/pace which would be safe to do. It was somewhat disappointing that she had been allowed to book an intermediate ride like this was supposed to be. She was well taken care of by both the guide and other riders, and there were never any dangerous situations because the ride was adjusted to level she would be able to handle.

Another rider had tendencies towards suddenly falling asleep which also caused some concerns for both the guide and other riders on the longer days.

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

All places we stayed were nice and the staffs were welcoming and service-minded.

Barradas da Serra is a very inviting and well maintained place. Beautiful surroundings and lovely owners and staff. This is a place one will want to come back to either as a rider or just as a tourist in this area.

Monte Xisto is a modern but still rural hotel. The rooms here are large and decorated at a high standard. The food served is very good and there is lots of it!

It is very easy to be a coeliac (gluten allergy) on these trails. There are always both plenty of food and choices, and my diet requirements are always very thoroughly followed up everywhere we eat.

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**I had all the information needed.
Booking and payment is easy and well handled.**

This was my first time doing the Dolphin Coast, and the boat trip to see the dolphins was a very nice experience even though the weather wasn't the best.

Like the other trail rides at Raides Vicentinos the riding was varied, the nature and scenery was beautiful, and both horse and rider is so well taken care of. Every little thing is well planned and I think I get quite spoiled on these trails.

Lots of fun and a ride which will be recommended!

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

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- Yes
- No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Porthos

Thank you very much!



Feedback Form:



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If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal/ Alentejo Coast
Date	16-23.06.2013

How would you describe your overall level of satisfaction with your holiday?

Excellent Good Average Unsatisfactory

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations
 The riding was absolutely wonderful, loved every minute. The guide was great, he was really good with the group and catered to all our needs.

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful
 The dinners at the second hotel, the Monte Xisto was horrible. Breakfast was super, but 7 out of 8 people sent their dinners back to the kitchen. Tasted like cold leftovers and weird experiments. The breakfast there was good. Everything else, and all the other places was very very good. Especially the first (and last) place has amazing food. Good quality, simple, elegant and fantastic.

ADMINISTRATION

Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
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ADMINISTRATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input type="radio"/>				
Did you have all the information needed to feel comfortable about your transfer and what to expect?	<input type="radio"/>				

Please indicate how we could improve the quality of pre-holiday information we send
Fantastic service from Ingunn Kvamme. More then I ever could expect. Top notch.

In what ways could we improve the way in which we handled your booking and payment?

Nothing. It was great.

Any other comments or memories to your holiday?

It is not always an advantage to be the only non-French speaking person in a group were everybody else speaks and prefers to speak French. Can get a little lonely.

But you can quote me on this:

I absolutely loved my trip with In the Saddle to the Alentejo Coast. The horses, the guide, the trail, the country. Everything was beyond my expectations and I will definitely book more trips in the future.

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

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- Yes
- No

Thank you very much!