



Feedback Form:

Your feedback is very important to us in order to maintain and improve the quality of our riding trips. I would be grateful if you would take a few minutes to complete our trip review form below.

If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	Portugal
Date	10-17 aug 2014

How would you describe your overall level of satisfaction with your holiday?

X Excellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

Very good trail, long nice canters. Stable nice horses!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

Very nice if there is a pool at the place we stay during the summer months ☺

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

X Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

There is a "challenge" with Norwegian riders and portugise guides: we do not approve the drinking&driving practice. And we might get problems with the insurance if we deliberately go into a car with a driver that has been drinking and there is an accident.
Might be better to plan for meals at the hotels or in walking distance.

Would you recommend this holiday to your friends?

- Definitely yes
- May be
- Certainly not

Would you be happy for us to include this feedback on our XXL Adventure and In The Saddle's web site or quote you in In The Saddle's holiday brochure?

(Reviews on the web site are anonymous, without any name or e-mail address)

- Yes
- No

Would you also like to tell AITO (Englands association of independent Tour Operators) about your holiday?

If Yes, click this link: http://www.aito.com/feedback-opt-in.aspx?member_id=282

- Yes
- No

Would you like to have an image of yourself with the feedback? Please send a picture together with this feedback form.

Please choose a nickname (This will appear on the website with your comments)

Thank you very much!